

MEMORANDUM FOR: Comptroller

SUBJECT : Processing of Claims under Regulation

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1. It has come to my attention that in several instances difficulty has been encountered by officers of the Agency in processing claims which were ultimately approved under Regulation Paragraph 9.a.

25X1A

2. It is my feeling that we can speed up the administrative process and secure more expeditious handling of this type of claim. In those instances where you find that you must deny a claim, or a portion thereof, on the basis of controlling regulations or technicalities, but you feel, from the facts as presented, that this is a situation which you could recommend that I approve under the provisions of Regulation Paragraph 9.a., I am asking that you prepare a presentation and forward to me without delay. I am not, by this memorandum, opening the door for a flood of claims of the nuisance variety, but I am interested in getting expeditious action within the DD/A elements. The cases presented should stand the tests which the Office of General Counsel has developed as the result of its experience with the "10.12 cases" and the Comptroller General's opinion of November 1951.

25X1A

3. I appreciate the fact that there may be an initial reluctance on the part of some of your staff to engage in what they might consider developing claims against the Government, however, I feel that an employee, with a legitimate case, ought to be entitled to the best advice available as to the proper manner of presenting his claim, and I know of no better source of information and advice than those who are possessed of a detailed knowledge of the regulations and are working on such things on a day to day basis.

L. A. WHITE
Deputy Director
(Administration)

SA/DDA:RBS:hh (11 Oct 54)

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1 - DD/A chrono

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